

FAIRFIRST HOME PLUS INSURANCE





Hello & Welcome to Fairfirst Home Plus Insurance

When your home and office become one space, your home deserves the promotion of financial protection with "Fairfirst Home Plus."

Your home is no longer just four walls! It has taken on the additional role of protecting your work life in addition to sheltering your loved ones. When everything you care about is housed under one roof, your home deserves a solid financial foundation that protects your home, home office, and even family members.

As a result, we believe that getting started should be quick and easy. Most importantly, it must be reasonable.

That is why we are here





This is what makes us, and this is how we do things the Fairfirst Way

We will be the experts in protection to fulfil your potential to progress

Serving in the Sri Lankan market for over 30 years, we have maintained our service and provided home insurance coverage for over 600,000 houses Island-wide.

Deliver service that's memorable

We answer calls in just 3 rings, 100% of the time, and most importantly, by a human. Thus, enabling us to resolve 85% of our customers' problems on the first call. This is why we are the 3rd most popular brand in the general insurance industry. We have also helped our customers by settling over LKR 34.5 million in claims from 2018 to date, so that they could progress in their lives, regardless of difficult times.

We are believers in meaningful innovation

We also believe that our innovation improves the quality of our services and products. For us, innovations are about making a meaningful change in an efficient and sensible manner to cater to the evolving lifestyles of progressive Sri Lankans. As a result of our innovations, we now own some of the industry's first deliverables, such as comprehensive home covers in contemporary guise, ecommerce for real-time policy issuance, subscription payments to reduce the burden of lump-sum payments, and the availability of conversation-based selling. So customers can buy policies instantly and on the go.

Offering peace of mind to individuals and corporates across this beautiful island

We prioritise value over everything else, which is why our core job is to settle claims fair and fast so that our customer's can find peace of mind.

We have designed a customised policy just for you
via three simple options

01

Covers only Building.

02

Covers contents
of your home.

03

Covers both the
building and
contents of your
home.

Policy Coverage you receive with Fairfirst Home Plus Insurance

- ✔ Fire and lightning.
- ✔ Burglary (as a result of actual, forcible and violent entry &/or exit).
- ✔ Explosion.
- ✔ Malicious damage.
- ✔ Electrical inclusion (Wiring, Cables, Switches & Domestic Appliances).
- ✔ Impact damage.
- ✔ Bursting & overflowing of water tanks, apparatus, or pipes.
- ✔ Aircraft damage.
- ✔ Cyclone, Storm, Tempest.
- ✔ Flood, earthquake, tidal waves & tsunami caused by earthquake & / or volcanic eruption.
- ✔ Typhoon, Tornado, Hurricane & Volcanic Eruption.

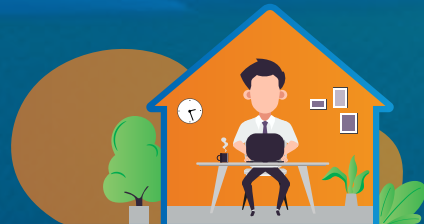
* Refer the policy document for benefits, exclusions terms and conditions or contact our Call Centre on 0112 428 428 for more details.



Range of Inbuilt Benefits you receive with Fairfirst Home Plus Insurance

- ✔ Coverage for laptops, printers, and other home-office equipment.
- ✔ Coverage for jewellery is given extra protection.
- ✔ Unintentional injury coverage for the insured, spouse, and up to two children.
- ✔ Alternative accommodation is covered in the event of a loss of use of your home.
- ✔ Coverage for Online Mobile Financials, there's a built-in online hacking protection cover.
- ✔ Coverage options for the insured's health, safety, and well-being.
- ✔ The insured, his or her spouse, and up to two children are all covered by personal accident insurance.
- ✔ Coverage for legal liability.

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Our Hassle-free Claim Settlement Options

In the event of a claim, all you have to do is to notify our Call Centre immediately. Our Technical Agent on the other side of the call will guide you through the process of getting your claim sorted; thereafter, your claim will be settled through slip transfers and cheque payments.

Whenever you're ready and wish to know more about this cover,
we're just a call away on:

011 2428428

All the facilities and services that you see above is a snapshot of what we provide subject to applicable terms and conditions of the respective House Insurance Cover and Company policies. We'd be more than happy to go over the fine print with you.

That's not all. If you wish to buy a custom-made policy for your requirements,
we have "Fairfirst Smart House Insurance",
a policy type that comes with wider coverage.

